

USER GUIDE TORPAGO

JUN 2023

WELCOME TO TORPAGO!

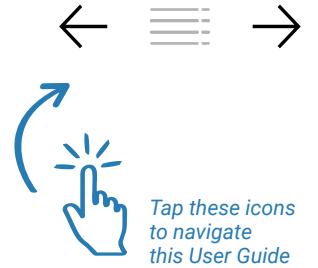
We are a corporate credit card and spend management platform designed for modern businesses.

This guide will assist you in setting up your account and familiarizing yourself with the platform as a new user.

Let's get started!

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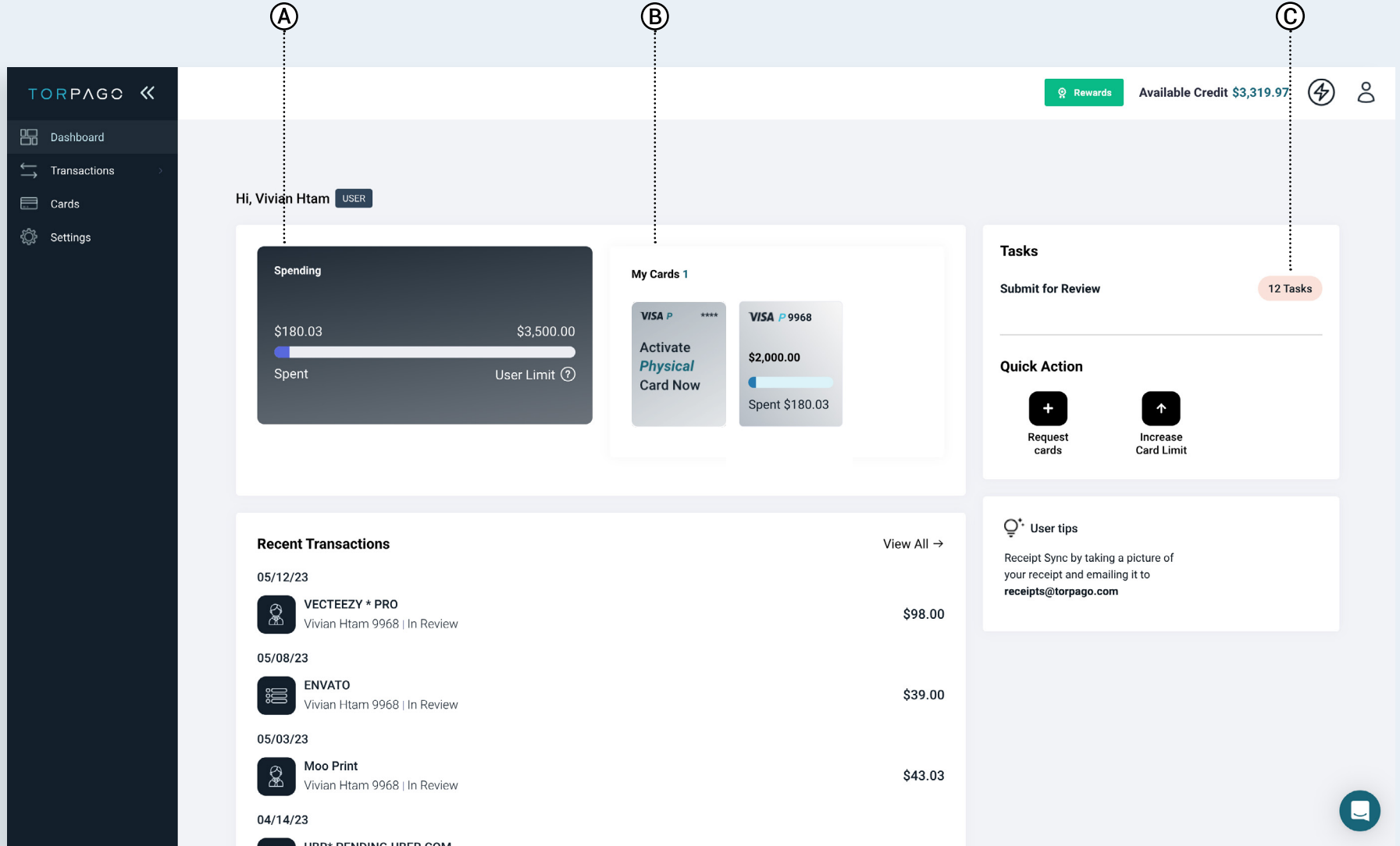
USER ROLE DASHBOARD

The 'Dashboard' page serves as the homepage and account overview.

Ⓐ 'Spending' shows your overall spent amount across all your cards as well as your **User Limit**. Your User Limit is the maximum amount that you can spend in a given month across all of your cards.

Ⓑ 'My Cards' is an overview of your Physical and Virtual cards. View your amount spent and spending limits on each of your cards.

Ⓒ In 'Tasks', you can see the number of transactions you need to complete. View and submit all your transactions for review when clicking into the tasks.



USER ROLE DASHBOARD

Activate a Physical Card

Ⓐ In the Dashboard, you can click on **'Activate Physical Card'** button. **'New Card Activation'** window opens where you can enter the last four digits of the card to activate.

Click **'Activate'** to successfully submit.

Ⓑ From all pages, use **'Quick Actions'** to make quick request for Credit Limits or Virtual Cards.

The screenshot displays the Torpago user dashboard. At the top right, there are navigation icons (back, menu, forward) and a user profile icon. Below these, a 'Rewards' button and 'Available Credit \$3,319.97' are visible. A 'Request' dropdown menu is open, showing options for 'Increase Card limit' and 'Virtual Card'. The main dashboard area is divided into several sections: 'Spending' with a progress bar showing \$180.03 spent out of a \$3,500.00 user limit; 'My Cards 1' featuring a 'VISA P 9968' card with a \$2,000.00 limit and a 'Spent \$180.03' indicator, and a prominent 'Activate Physical Card Now' button; 'Recent Transactions' listing three transactions: VECTEEZY * PRO (\$98.00), ENVATO (\$39.00), and Moo Print (\$43.03); 'Tasks' with a 'Submit for Review' button and '12 Tasks' indicator; 'Quick Action' with buttons for 'Request cards' and 'Increase Card Limit'; and 'User tips' regarding receipt sync. A dark sidebar on the left contains navigation options: Dashboard, Transactions, Cards, and Settings. A chat icon is located in the bottom right corner.

USER ROLE

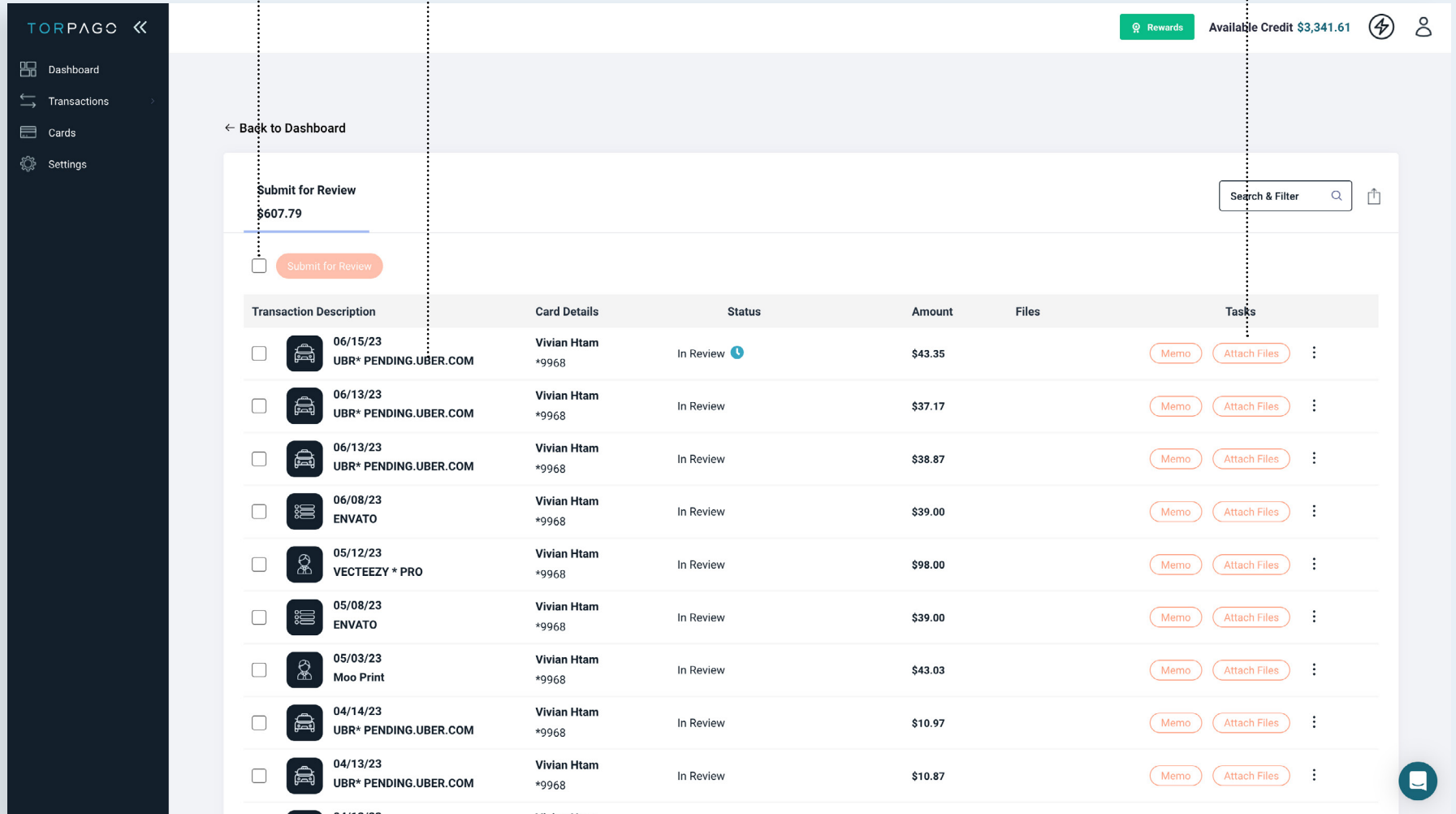
TASK MANAGER

- Ⓐ Attach memo + receipt according to your Submit for Review requirements. *Review your expense policy provided by your Manager.*
- Ⓑ When transactions task requirements have been fulfilled, bulk submit for review by using the checkbox.
- Ⓒ Review your transactions full details by clicking on the transactions name.

After a transaction have been submitted for review, the transaction will be cleared. To review submitted transactions, go to Transactions page on the side navigation bar.

RECEIPT SYNC

Automatically sync receipts by taking a picture of your receipt and emailing it to receipts@torpago.com



USER ROLE TRANSACTIONS

View Transactions

- Ⓐ 'Top Categories' summarizes your top 5 categories of spend.
- Ⓑ 'Overview' summarizes your transactions throughout your Torpago history.
- Ⓒ 'Pending & Cleared' will show all recent transactions will appear in real-time under.

The screenshot shows the Torpago Transactions interface. At the top right, there are navigation icons (back, menu, forward) and a user profile icon. Below the navigation, there's a 'Rewards' section showing 'Available Credit \$3,341.61'. The main content area is titled 'Transactions' and is divided into three sections: 'Top Categories', 'Overview', and 'Pending & Cleared'.

Top Categories (Callout A):

| Category | Transactions | Percentage of Total | Amount | Trend |
|--------------------|-----------------|---------------------|-------------|-------|
| Meals | 33 Transactions | 3.64% of Total | \$27,836.44 | ↑ |
| Taxi and Rideshare | 13 Transactions | 1.62% of Total | \$27,836.44 | ↑ |
| SaaS Subscriptions | 10 Transactions | 4.91% of Total | \$27,836.44 | ↑ |
| Lodging | 9 Transactions | 13.12% of Total | \$27,836.44 | ↑ |
| Telecom Services | 9 Transactions | 7.78% of Total | \$27,836.44 | ↑ |

Overview (Callout B):

| Category | Count | Amount |
|---------------|-------|--------------|
| In Review | 701 | \$111,966.48 |
| Submitted | 77 | \$53,629.97 |
| Approved | 193 | \$73,325.31 |
| Out of Policy | 0 | \$0.00 |
| Refund | 14 | \$3,120.29 |

Pending & Cleared (Callout C):

| Transaction Description | Card Details | Status | Amount | Files | Tasks |
|---|--------------------------|--------------------------|---------|-------|--|
| <input type="checkbox"/> Jun 15, 2023 UBR* PENDING.UBE... | Vivian Htam +9968 DESIGN | In Review L | \$43.35 | | <button>Add memo</button> <button>Attach Files</button> ⋮ |
| <input type="checkbox"/> Jun 13, 2023 UBR* PENDING.UBE... | Vivian Htam +9968 DESIGN | In Review | \$37.17 | | <button>Add memo</button> <button>Attach Files</button> ⋮ |
| <input type="checkbox"/> Jun 13, 2023 UBR* PENDING.UBE... | Vivian Htam +9968 DESIGN | In Review | \$38.87 | | <button>Add memo</button> <button>Attach Files</button> ⋮ |
| <input type="checkbox"/> Jun 8, 2023 ENVATO | Vivian Htam +9968 DESIGN | In Review | \$39.00 | | <button>Add memo</button> <button>Attach Files</button> ⋮ |
| <input type="checkbox"/> May 12, 2023 VECTEEZY * PRO | Vivian Htam +9968 DESIGN | In Review | \$98.00 | | <button>Add memo</button> <button>Attach Files</button> ⋮ |

USER ROLE CARDS

View All Cards

Ⓐ From the 'Cards' page, users can view all physical and virtual cards assigned to them, along with their card limit and a snapshot of their spending for each card.

Ⓑ Click into each card to view the card's number, expiration date, and security code, in addition to recent transactions for each card.

Users can freeze a card to temporarily suspend card usage, as well as report the card as lost if the card is misplaced or stolen.

The screenshot displays the TORPAGO 'Cards' management interface. At the top right, there are navigation icons (back, menu, forward) and a 'Rewards' button. The main header shows 'Available Credit \$3,341.61' and a user profile icon. The left sidebar contains 'Dashboard', 'Transactions', 'Cards', and 'Settings'. The main content area is titled 'Cards' and includes a sub-header: 'This is where all your cards are listed. Both virtual and physical cards.' Below this, there are two summary cards: 'Snapshot' showing 'Spent \$158.39' and 'Spend Limit \$0.00', and 'Summary' showing 'Active Cards 1', 'Pending Approvals 0', 'Upcoming Transactions 38', and 'Approved Transactions 85'. An 'Export' button is located to the right of the summary cards. A card card is highlighted, showing '9968 P', 'ACTIVE' status, 'Vivian Htam Design', 'AVAILABLE \$341.61', 'SPENT \$158.39', and 'LIMIT \$500.00'. A pagination bar at the bottom shows 'Total: 1' and a page number '1' out of '12'. The footer includes 'Built with ❤️ in San Francisco, CA | Issuing Statement | Terms' and a chat icon.

USER ROLE

Request Cards or Increases

A Users have the option to request new virtual cards and card limit increases, and Managers can issue cards and limit updates to their users.

Users can refer to the articles below on how to request virtual cards and limit increases.

[Requesting Virtual Cards](#)

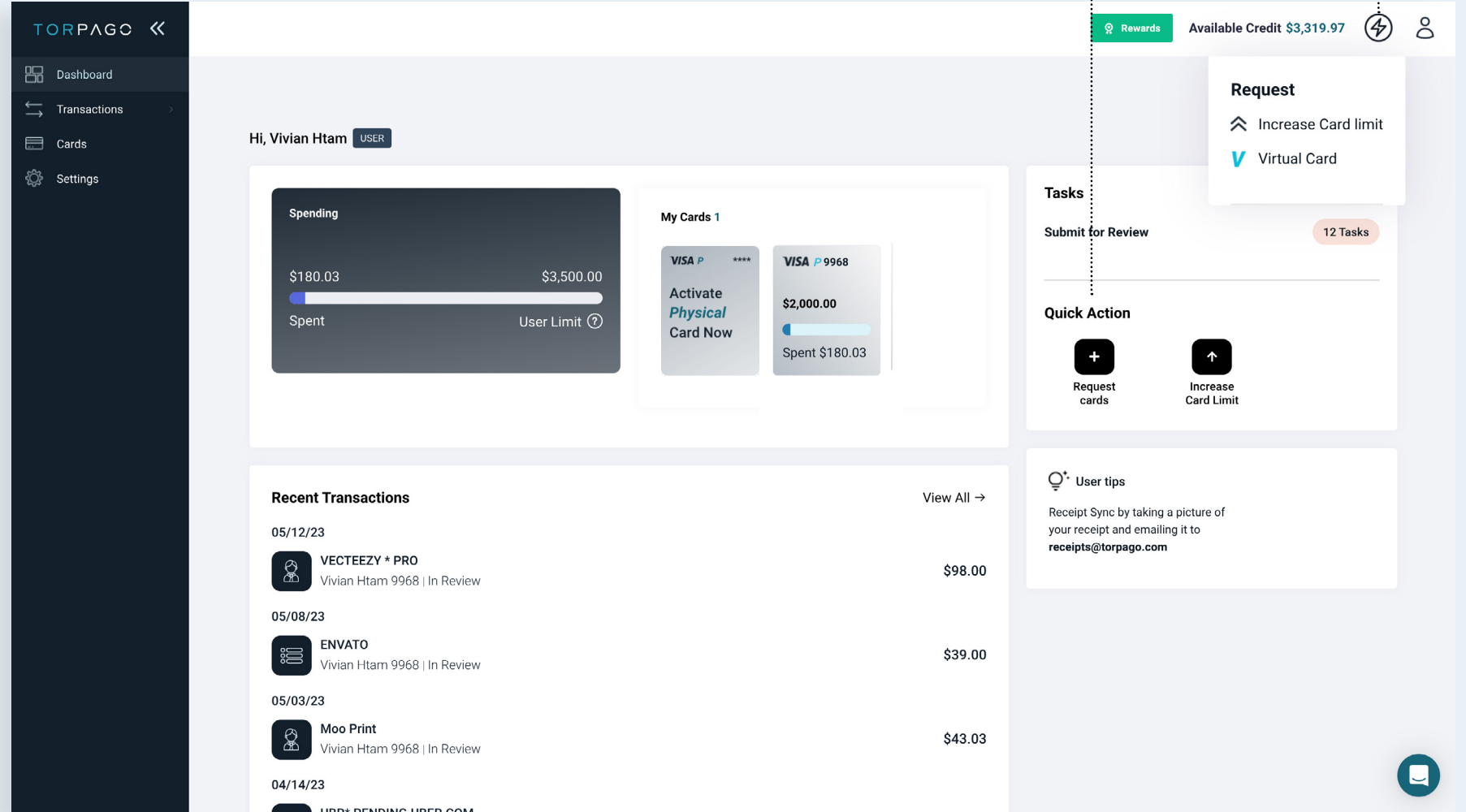
[Requesting Increases](#)

Manager can refer to the articles below on how to issue new cards and freeze or cancel existing cards.

[Issuing Physical Card](#)

[Issuing Virtual Card](#)

[Updating Card Status](#)



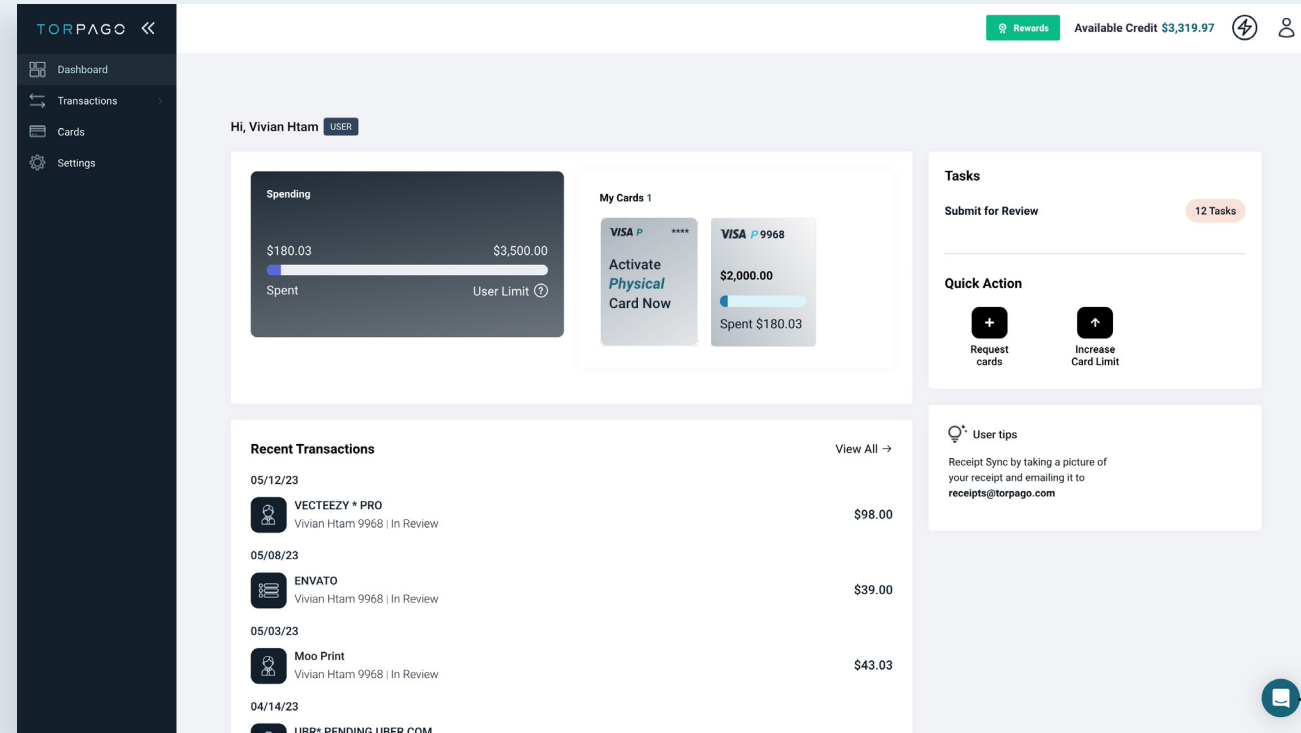
USER ROLE SUPPORT

Intercom Chat

Ⓐ Users can also reach customer support via live chat. Click on the **green chat icon** at the bottom-right of the platform to open our Intercom support channel.

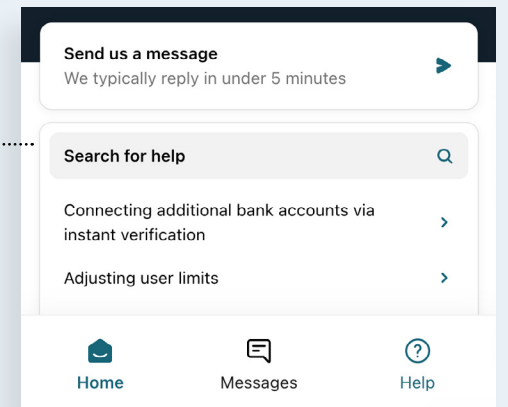
Articles

Ⓑ Users can also access the **Torpago Help Center** for articles regarding FAQs and step-by-step walkthroughs on account questions.



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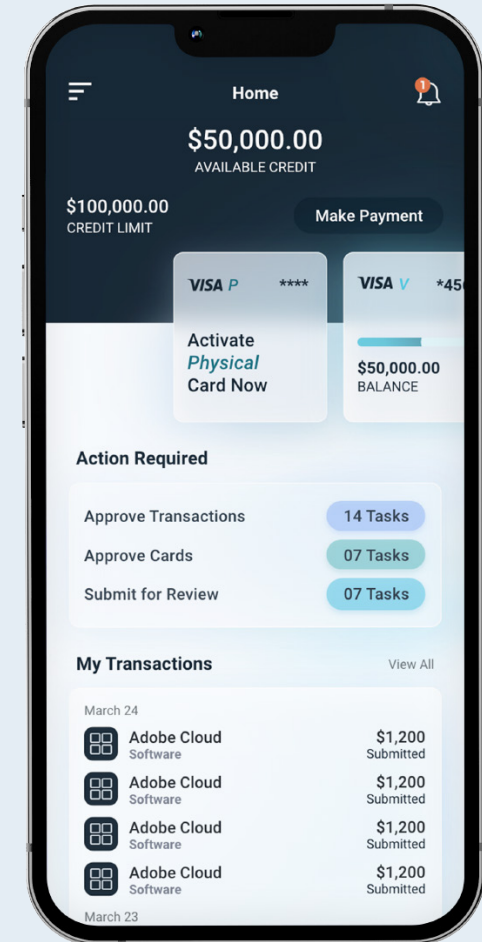
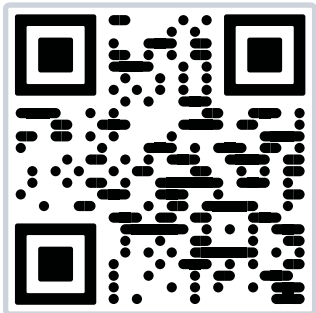
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MOBILE APPLICATION



Be sure to download TORPAGO mobile app from the [Apple App Store](#) or the [Google Play Store](#) so you can monitor your spend anywhere you go.



TORPAGO

TORPAGO.COM

TELEPHONE
+1 650.623.5429

LOCATION
401 3rd Ave.
San Mateo,
CA 94401